End-of-Life Milestone Notice

Products Affected: SecureSphere Web Application Firewall, Database Firewall, and File Security Products, SharePoint Protection and the MX Management Server

Software Releases Affected: SecureSphere version 11.x (versions 11.0 and 11.5)

Revision Number: 1

Issue Date: May 31, 2018

Overview

This is the End-of-Life (EOL) announcement for Imperva SecureSphere v11.x (v11.0 and v11.5). As of this date, Imperva will not issue software patches for SecureSphere v11.x. Imperva will continue to support the product for existing customers until the product reaches the End of Support (EOS) milestone on May 31, 2019 (EOS Date). After the EOS date, Imperva will no longer offer software support, including security updates, or technical assistance for SecureSphere Software Version 11.x and the product will be considered at the end of its lifecycle.

End-of Life Timeline

Milestone	Date
Version 11.x End-of-Life notification	June 15, 2018
Version 11.x End-of-Support (Customers must upgrade to a supported version by this date)	June 15, 2019

Product Migration Options

SecureSphere Release versions 12.x and 13.x are currently shipping and available for SecureSphere appliances. Customers under current maintenance contracts are encouraged to upgrade to a more current SecureSphere software version. Imperva is offering professional services packages to assist customers with software upgrade processes and

new product training. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

Last-Order-Day (LOD): The last date to order the product through Imperva or affiliates.

End-of-Life (EOL): A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

Hardware: The physical appliance and its physical components.

Software: Firmware and software applications that run on Imperva Hardware

For more information about Imperva's Technical Support or its software life cycle, please visit the following website - https://www.imperva.com/Services/TechnicalSupport

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva.