



Imperva End of Life Milestone Notice – April 2020

End-of-Life Milestone Notice

• **Products Affected:**

- Imperva WAF Gateway (Web Application Firewall gateway)
- Imperva Data Protection Gateway (includes DAS-Database Assessment Scanning, DAM-Database Audit and Monitoring and DBF-Database Firewall)
- Imperva Management Server
- Imperva Security Operations Manager

• **Appliance Models Affected:** X2510, X4510, X6510, X8510, X10K, M160

• **Revision Number:** 1

• **Issue Date:** April 6th, 2020

Overview

Imperva Physical Appliance models **X2510, X4510, X6510, X8510, X10K, and M160 (“EOL Appliances”)** will enter the End of Life (EOL) phase beginning on July 6th, 2020, reaching their end of support (EOS) date on July 6th, 2025. After the EOS Date, Imperva will no longer offer hardware support, or technical assistance for the EOL Appliances and the product will be considered at the end of their lifecycle. Customers with current support contracts for the EOL Appliances may extend their support contracts through July 6, 2025 (EOS Date).

End-of-life Timeline

Milestone	Date
Last-Order-Day (LoD)	A limited number of appliances are available.
Last Date for 1-year Support Renewal	July 6, 2024
End-of-Support Date	July 6, 2025

Customer Loyalty Program and Product Migration Options

Customers with EOL Appliances who are under current support contracts may be eligible for the Imperva Customer Loyalty Program. This program is designed for customers who wish to refresh EOL products at an attractive discount. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

Last-Order-Day (LOD): The last date to order the product through Imperva or affiliates.

End-of-Life (EOL): A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

Hardware: The physical appliance and its physical components.

Software: Firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva.