

End-of-Life Milestone Notice

- **Products Affected:** SecureSphere Web Application Security, Database Assessment Scanning and the MX Management Server
- **Appliance Models Affected:** X1010, X2010, M110
- **Revision Number:** 1
- **Issue Date:** July 25, 2017

Overview

Imperva SecureSphere **X1010, X2010 and M110 (“EOL Appliances”)** will reach the End of Support (EOS) milestone on October 25, 2022 (EOS Date). After the EOS Date, Imperva will no longer offer hardware support, or technical assistance for the EOL Appliances and the product will be considered at the end of their lifecycle. Customers with current support contracts for the EOL Appliances may extend their support contracts through October 25, 2022 (EOS Date).

End-of-life Timeline

Milestone	Date
Last-Order-Day (LoD)	October 25, 2017
Last Date for 1-year Support Renewal	October 25, 2021
End-of-Support Date	October 25, 2022

Customer Loyalty Program and Product Migration Options

Customers with EOL Appliances who are under current support contracts may be eligible for the Imperva Customer Loyalty Program. This program is designed for customers who wish to refresh EOL products at an attractive discount. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

Last-Order-Day (LOD): The last date to order the product through Imperva or affiliates.

End-of-Life (EOL): A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

Hardware: The physical appliance and its physical components.

Software: Firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva.