



End-of-Life Milestone Notice

Products Affected: SecureSphere Web Application Security, Database Security, and File Security Products and the MX Management Server

Software Releases Affected: X2500, X4500, X6500, and M150 Hardware Appliances

Revision Number: 1

Issue Date: January 15, 2015

Overview

Imperva SecureSphere X2500, X4500, X6500, and M150 ("EOL Appliances") will reach the End of Support (EOS) Milestone on April 15, 2020. Customers with current support contracts for EOL products may extend their support contracts through April 15, 2020 (EOS Date).

End-of Life Timeline

Milestone	Date
Last Date for 1-Year Support Renewal	April 15, 2019
End of Support Date	April 15, 2020

Customer Loyalty Program

Customers with EOL Appliances who are under current support contracts may be eligible for the Imperva Customer Loyalty Program. This program is designed for customers who wish to refresh EOL products at an attractive discount. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

Last-Order-Day (LOD): The last date to order the product through Imperva or affiliates.

End-of-Life (EOL): A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

Hardware: The physical appliance and its physical components.

Software: Firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva under which customer have procured EOL Appliances.