



End-of-Life Milestone Notice

Products Affected: SecureSphere Web Application Security, Database Security, and File Security Products and the MX Management Server

Hardware Models Affected: SecureSphere X1000, X2000, and M100 Appliances

Revision Number: 2

Issue Date: October 31, 2013

Revision Date: June 15, 2018

Overview

Imperva SecureSphere X1000, X2000, and M100 (“EOL Appliances”) will reach the End of Support (EOS) Milestone on January 31, 2019. Customers with current support contracts for EOL products may extend their support contracts through January 31, 2019 (EOS Date).

End-of-life Timeline

Milestone	Date
Last Date for 1-Year Support Renewal	March 31, 2018
End-of-Support Date (Customers must upgrade to a supported version by this date)	January 31, 2019

Customer Loyalty Program

Customers with EOL Appliances who are under current support contracts may be eligible for the Imperva Customer Loyalty Program. This program is designed for customers who wish to refresh EOL products at an attractive discount. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

Last-Order-Day (LOD): The last date to order the product through Imperva or a affiliates.

End-of-Life (EOL): A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

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Hardware: The physical appliance and its physical components.

Software: Firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva.



North America Headquarters 3400 Bridge Parkway
Suite 200
Redwood Shores, CA 94065
Tel: +1-650-345-9000
Fax: +1-650-345-9004

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