



End-of-Life Milestone Notice

Products Affected: SecureSphere WAF, DSG, DMG, MX
Software Releases Affected: SecureSphere version 5.x
Revision Number: 1
Issue Date: February 2, 2010

Overview

Imperva SecureSphere Software Version 5.x will reach the End of Support (EOS) milestone on January 31, 2011 (EOS Date). After the EOS Date, Imperva will no longer offer software support, including software patches, security updates, or technical assistance for SecureSphere Software Version 5.x and the product will be considered at the end of its lifecycle.

End-of Life Timeline

Milestone	Date
Version 5.x End-of-Life notification	February 2, 2010
Version 5.x End-of-Support (Customers must upgrade to a supported version by this date)	January 31, 2011

Product Migration Options

Release versions 6.x and 7.x are currently shipping and available for SecureSphere appliances. Customers under current maintenance contracts are encouraged to upgrade to a more current SecureSphere software version. Imperva is offering professional services packages to assist customers with software upgrade processes and new product training. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

EOL Terms

- Last-Order-Day (LOD):** The last date to order the product through Imperva or affiliates.
- End-of-Life (EOL):** A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.
- Hardware:** The physical appliance and its physical components.
- Software:** firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva.



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