



# End-of-Life Milestone Notice

**Products Affected:** SecureSphere WAF, DSG, DMG, DSS, DAM, DBF  
**Platforms Affected:** SecureSphere 1300, 1400, 1450, 4850 Appliances  
**Revision Number:** 1  
**Issue Date:** February 2, 2010

## Overview

Imperva SecureSphere 1300, 1400, 1450, and 4850 appliances (“EOL Appliances”) will reach the End of Support (EOS) Milestone on January 31, 2011. Customers with current support contracts for EOL products may extend their support contracts through January 31, 2011 (EOS Date).

## End-of Life Timeline

Milestone	Date
Last Date for 1-Year Support Renewal	January 31, 2010
End-of Support Date	January 31, 2011

## Customer Loyalty Program

Customers with EOL Appliances who are under current support contracts may be eligible for the Imperva Customer Loyalty Program. This program is designed for customers who wish to refresh EOL products at an attractive discount. Contact your local Imperva sales representatives about program details, or contact Imperva directly.

## EOL Terms

**Last-Order-Day (LOD):** The last date to order the product through Imperva or affiliates.

**End-of-Life (EOL):** A process that consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.

**Hardware:** The physical appliance and its physical components.

**Software:** firmware and software applications that run on Imperva Hardware

The statements made in this letter are for customers information only and do not create a separate contract with Imperva, Inc., or variance from or addition to an existing contract with Imperva under which customer have procured EOL Appliances.



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