

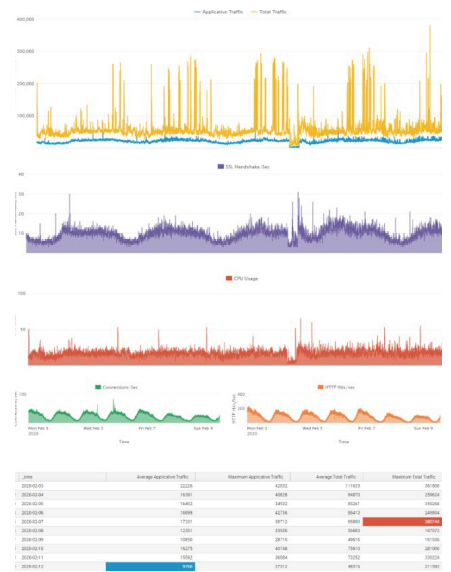
Managed Services for Data Security

Proactive monitoring, management, and expertise for Imperva Data Security

Imperva Data Security solutions provide full visibility into data usage, vulnerabilities, and access rights. Enabling security and audit professionals to improve data security and meet compliance mandates.

Organizations committed to maximizing the value of their Imperva Data Security implementation may look to mitigate the risks that come with configuring and managing a new technology or to create and protect additional value with improved analytics and expertise. Imperva Managed Services combines Imperva security engineers with tools and methods honed from years of hands-on experience in order to remotely deliver management, maintenance, and monitoring for Imperva Data Security solutions. These experts are distributed globally, operating 24x7 and managing assets protecting tens of thousands of customer Databases and Applications around the world.

Sample Reports

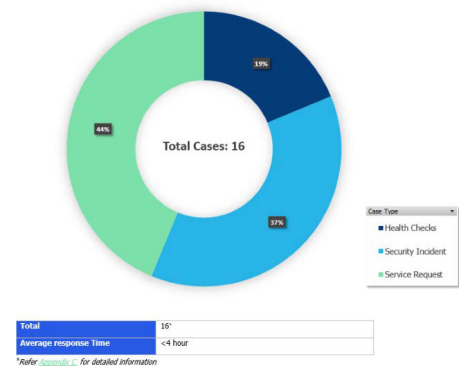


Health monitoring and maintenance

Effective management begins with 24x7 proactive health monitoring to ensure the Data Security platform fulfills mission-critical functions and is resistant to disaster or disruption. Early detection of error states, performance degradation, misconfigurations, connectivity issues, etc... prevents these kinds of problems from compromising the effectiveness of your Data Security implementation. The Managed Services team conducts ongoing maintenance and troubleshooting to bring these issues to resolution, including patching and interfacing internally with Imperva's support and escalation teams - always with the overall objective of minimizing impact to the customer's time and resources while maintaining any necessary change control and oversight.

Managed Services provides daily off-site backups of management servers containing configuration and local databases of events. The team maintains audit policy configuration, including archiving and purging of audit data, and can assist on integration with secure remote storage for long-term audit retention.

Cases



Managed Services Deliveries Chart

SERVICE		SILVER	GOLD & FLEXPROTECT
Health	24x7 Proactive Health Monitoring	✓	✓
	Maintenance & Troubleshooting	✓	✓
	Daily Backups & Verification	✓	✓
	Audit Data Lifecycle Management	✓	✓
Security	24x7 Proactive Security Monitoring	✓	✓
	Incident Response & Escalation	✓	✓
	Policy & Profile Customization & Tuning	✓	✓
Insights & Expertise	Custom Reports	✓	✓
	On-Demand Consultation	✓	✓
	Quarterly Review & Recommendation	✓	✓
	PCI/HIPAA Compliance Remediation	✓	✓
Advanced Scanning	Data Discovery		✓
	Sensitive Data Classification		✓
	Database Security Assessment		✓
	User Rights Management		✓
Service Levels	Response Times	2 Hours - Critical 4 Hours - Non-Critical	4 Hours - Critical 8 Hours - Non-Critical

Imperva is an analyst-recognized, **cybersecurity leader** championing the fight to **secure data and applications** wherever they reside.