



## Technology Alliance: Imperva Integration with BMC Remedy

### Gain control and efficiently manage database changes

#### Integration Benefits

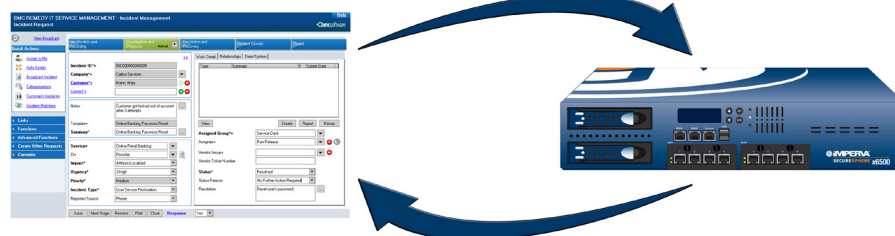
- Track and ensure proper execution of database changes
- Audit and report on all database changes executed during a change window
- Identify changes performed outside of the change management process
- Understand the context of each change event
- Block unauthorized operations
- Save time and improve review processes by leveraging automated workflow

Imperva SecureSphere and the BMC Remedy IT Service Management Suite together enable organizations to gain control of database change management processes. BMC Remedy, the world's leading choice for service management, provides a powerful platform to control changes, enforce best practices, and document release approvals. Award-winning Imperva SecureSphere Database Security Solutions monitor, audit and validate database activity, including any changes that affect the structure or content of the database. The integrated solution enables organizations to accurately track database changes and enforce corporate policies.

BMC Remedy can execute full change and release workflows that include automation for tracking work orders and tasks and the closure of request for changes (RFCs). BMC Remedy provides Imperva SecureSphere with a list of change requests and SecureSphere validates their execution. SecureSphere then provides notifications about security alerts and reports that should be reviewed and it leverages Remedy workflow for automating service processes.

Imperva SecureSphere Database Security Solutions ensure proper execution of database changes through enforcement of corporate policies. SecureSphere also identifies and provides real-time notification when unauthorized changes occur. SecureSphere can also be configured to prevent any unapproved changes to critical databases by blocking unapproved operations. As a result, organizations can lower the cost of compliance and improve change management processes.

*BMC Remedy provides a list of approved database change requests to SecureSphere*



*SecureSphere validates the proper execution of database changes and notifies BMC Remedy about security alerts and reports that are ready for review.*

## BMC Remedy IT Service Management Suite

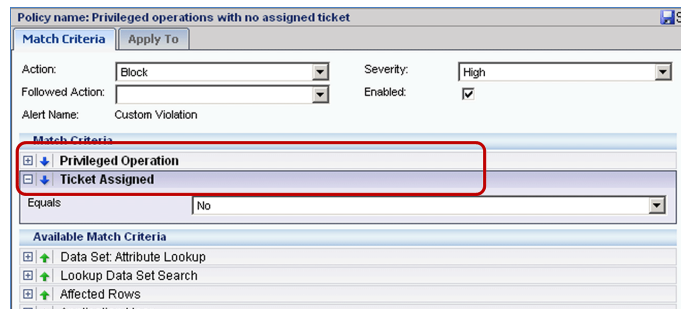
The BMC Remedy IT Service Management Suite integrates customer support, change, asset, and request management into a seamless, unified solution to enable customers to provide business-aligned services. BMC Remedy provides visibility into the resources, activities, and priorities required to deliver and support business services.

BMC Remedy offers fully integrated service request, identity, and knowledge management applications that enable increased operational efficiency and improved customer service quality. This unified, ITIL®-certified suite includes industry-leading applications for service desk, asset and configuration management, change and release management, and service level management. BMC Remedy enables organizations to:

- Get the most out of every person, asset, project and activity
- Improve service performance and meet the expectations of your organization
- Demonstrate transparency by providing visibility into the “cost of IT”
- Ensure that IT activities, decisions, and services support business priorities
- Enforce compliance controls

## About BMC

Business thrives when IT runs smarter, faster, and stronger. For more than 25 years, BMC Software has focused on developing software that improves IT’s efficiency and value. That’s why the most demanding IT organizations in the world rely on BMC Software to help them run IT across both distributed and mainframe environments. Founded in 1980, BMC has approximately 15,000 customers, maintains operations directly or through our channel partners in over 124 countries, and is ranked as the 8th-largest independent software company according to revenue.



## Imperva SecureSphere Database Security

SecureSphere Database Security solutions protect databases from unauthorized activities and malicious attacks. It provides full visibility into data usage, database changes and administrative operations. User Rights Management for Databases extends SecureSphere by enabling automatic aggregation and review of user rights and clear identification of excessive rights and dormant users.

SecureSphere enables organizations to automatically monitor and audit user activity across heterogeneous database platforms. With SecureSphere, organizations can demonstrate compliance with industry regulations through automated audit processes, analysis and customizable reports. SecureSphere accelerates incident response by capturing full event detail and providing advanced audit analytics. Imperva SecureSphere enables organizations to:

- Audit all changes to sensitive data and schemas
- Alert on (optionally block) database attacks and unauthorized operations, in real time
- Accelerate incident response and forensic investigations
- Report on and manage user access to sensitive data
- Identify vulnerable databases and control risk to data

## About Imperva

Imperva, pioneering the third pillar of enterprise security, fills the gaps in endpoint and network security by directly protecting high-value applications and data assets in physical and virtual data centers. With an integrated security platform built specifically for modern threats, Imperva data center security provides the visibility and control needed to neutralize attack, theft, and fraud from inside and outside the organization, mitigate risk, and streamline compliance.

*Imperva SecureSphere can alert and optionally block events that do not have a ticket assigned.*

